AAMStamp AIR-2000 Hot Foil Stamping Machine

Instruction Manual



Call Us at 1-800-944-4573

AAmstamp Machine Company

Hot Stamping Machines and Accessories

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2000 Series Owners Guide



Home of the Perfect Impression

2000 Series Imprinting Machines

Table of Contents

Introduction and Safety Precautions	2
Unpacking Instructions	3
M-2000 Diagram	4
Air-2000 Diagram	5
Titan-2000 Diagram, Front	6
Titan-2000 Diagram, Rear	7
Getting Started	8
Air-2000 Setup	10
Loading Foil	11
Foil Advance Adjustment	12
Heat, Pressure, Dwell	13
Type & Die Holder Setup Adapter	15
Sleeve Setup	17
Cushion Boards and Attachments	18
Printing Napkins	19
Printing Pencils and Business Cards 10	20
10 x 12 Ribbon and Stationary Plate	21
Fixture Setup Guide	22
Warranty and Returns	25

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PLEASE READ THIS MANUAL COMPLETELY BEFORE OPERATINGEQUIPMENT

INTRODUCTION

For years nothing has equaled the appearance and quality of foil imprinting. Printing with ink does not offer the vibrant color of foil. In addition, foil imprinting imparts a 3-dimensional effect that is not obtainable with conventional ink printing. Foils are uniformly opaque, odorless, non-liquid and are smear free.

The foil imprinting process transfers the color of the foil to an item by the application of heat and pressure. The three basic elements needed to create a quality foil imprint are the proper amount of heat, pressure and dwell (the length of time the type and dies are in contact with the product.)

AAmstamp's personalizing machines are designed to give you the power of a big press in a table top machine. The 2000 Series Machine and it's accessories, type, dies, emblems and foils are the highest quality and easiest to use products available today. After reviewing this manual, please call our customer service department toll free (888) 375-8375 with any questions you may have.

SAFETY PRECAUTIONS - PLEASE READ CAREFULLY

AAmstamp's printing machine is an electric tool and as such, basic safety precautions should be followed. Taking these precautions will reduce the risk of fire, electric shock, or personal injury.

- 1 Keep your area clean and clutter free.
- 2 Dress properly. Do not wear loose clothing or jewelry which could become entangled in the machine.
- Do not use the machine in a damp or wet place, or expose it to rain. Do not use the machine in the presence of flammable liquids or gases.
- 4 Do not touch the Typehead/Ram Bar assembly. These parts of the machine have operating temperatures that can seriously burn on contact.
- Guard against electrical shock by inspecting all the electrical cords regularly and replace any worn or damaged cords.
- Always use the safety guard when using an air operated machine. Before using the machine, ensure that the guard is in place and functioning properly.
- Note the voltage on the power source. AAmstamp equipment runs on standard 115V A/C. The M-2000 Machine draws 5.5 amperes while the Air-2000 draws 7.0 amperes.
- 8 AAmstamp equipment should not be used while under the influence of alcohol and/or drugs.
- WARNING!! The Air and Titan Machines are air operated and caution should be exercised when working around the imprinting area to avoid serious injury.

UNPACKING YOUR NEW AAMSTAMP IMPRINTER

(Please read this entire manual completely before proceeding with this section.)

Reference Page numbers have been included in this section to make finding appropriate information easier.

Read this Owners Guide first.

Unpack and inspect all equipment, accessories and supplies.

Place the 2000 Series Machine on a table capable of supporting 100 or more pounds.

Customer MUST retain the shipping box and custom packing materials as they are Required for all machine returns. This includes Warranty, repair and upgrades. Aamstamp Machine will not accept machines shipped in any container not supplied with the machine. If you need to return your machine and have not retained its packaging, a new box and packaging Must be purchased, including Shipping.

Install Foil Guide Arms. See diagram on page 4. Large washer goes behind rear arm.

Install Machine Handle. You must retract safety slider on Air/Titan machines. See Figure XX.

Plug the 2000 Series Machine into a standard 115Vac/220Vac electrical outlet, Depending on your machines factory configuration.

Turn on power switch located on power cord

Choose the appropriate alignment tools for your job. See pg. 22.

Select the appropriate cushion board, if necessary. See pg. 18. Do Not allow type to contact table plate as damage to type will occure.

Load foil see instructions on page 11.

Insert the typeholder into the typehead. See page.

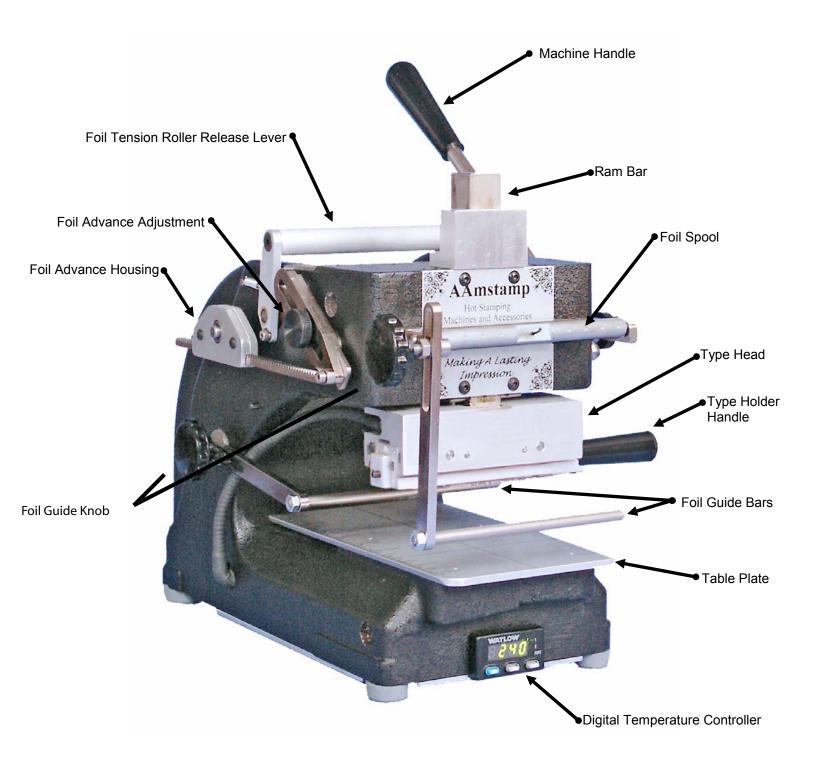
Set the digital temperature controller to 220 degrees. Most products print in the range between 220° and 280°. Allow the machine to warm up for a period of 3-5 minutes. Large type holders may take up to 5 minutes to reach the proper temperature. See pg XX for instructions on setting the desired temperature.

On the Air/ Titan, the regulator must be turned down to 0 psi for set-ups and manual printing. See page XX for directions to adjusting the regulator.

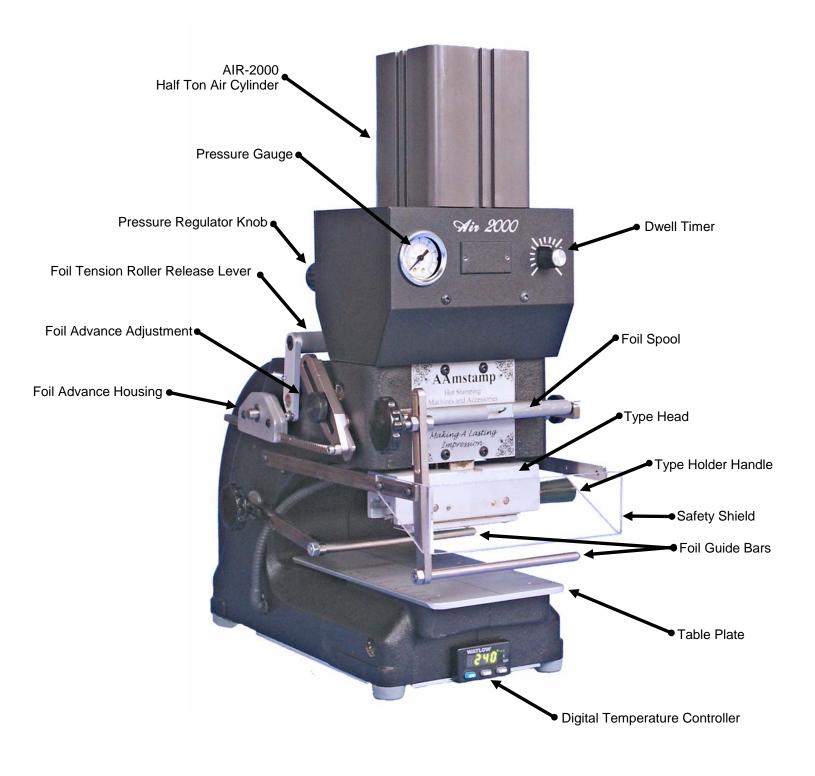
Begin printing by pulling down the machine handle. Control quality of print by varying pressure and dwell (duration of print). See page XX for examples of the printing triangle.

AIR2000 & TITAN2000: Machine Handle MUST be removed before use. Begin printing by pressing the foot or two-hand activation switch(s). Safety shield must be in the lowered position. Be sure your hands are clear and that the product is appropriately lined up under the typehead. Be sure that the typehead and type/die holders have adequate clearance and will not collide with any of the setup alignment tools such as the 10x12 base plate. Control the quality of print by varying the pressure and dwell (duration of print).

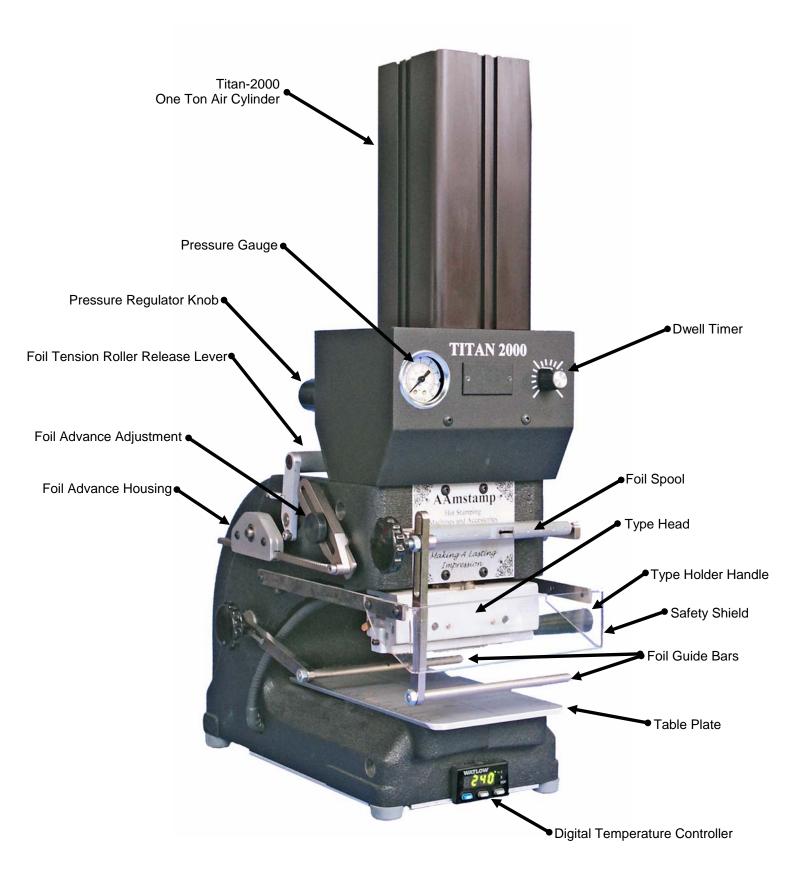
M-2000



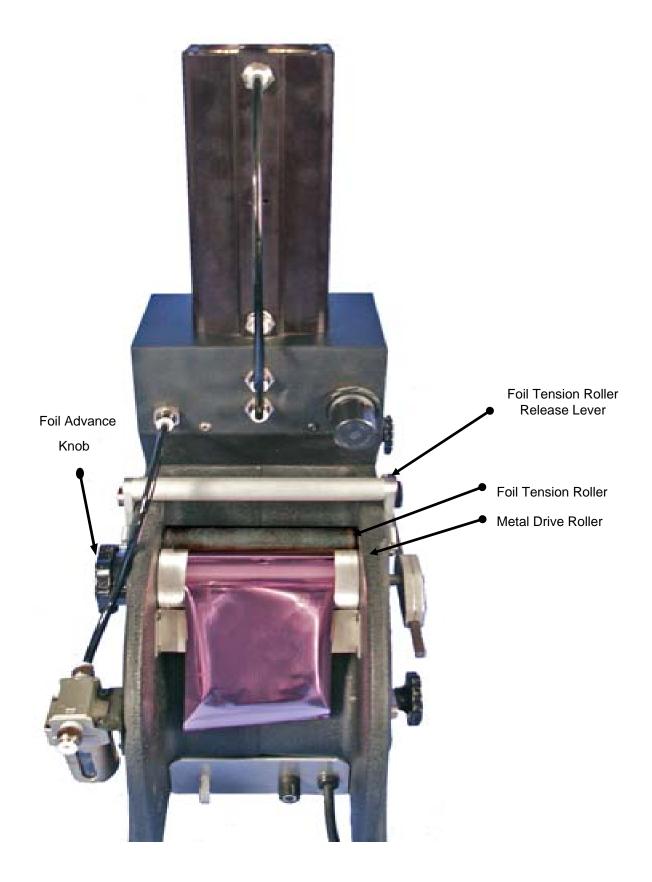
AIR-2000



TITAN-2000



Picture taken from rear of Air-Titan with foil loaded.



Getting Started

(Please read this entire manual completely before proceeding with this section.)

Reference Page numbers have been included in this section to make finding appropriate information easier.

- 1. Read this Owners Guide from cover to cover.
- 2. Unpack and inspect all equipment, accessories and supplies
- 3. Place the 2000 Series Machine on a table capable of supporting 100 or more pounds.
- 4. If you ordered a type style, please be aware that certain styles may take extra time to arrive. Use extra caution when opening type, as the type is fragile and the characters can easily fall out of the package. When first opening the package use special care to keep the type in order and place into a type box in the appropriate location to keep letters separate. It can take an extensive amount of time to resort type if it should get mixed up. Also be aware that the amount of type you will receive per character will vary depending on the frequency of it's use in language (For example you will receive more e's then z's).
- 5. Plug The 2000 Series Machine into a standard 115V electrical outlet.
- 6. Setup Type / Die Holder: Type is set right-side up and backwards with the typeholder handle to your right. Use character spacers between letters and block or line spacers to fill up blank lines. AAmstamp has special heavy duty spacers available to expedite this. Always make sure the type and dies are sitting flush to the bottom of the typeholder. This ensures a level printing surface. You can use tweezers to make it easier to handle the type when hot.
- 7. Load Foil. [Pg. #17]
- 8. Insert the typeholder directly into the typehead unless you are using a single line or two line holder. If you are using one of these holders you will need to use the appropriate adapter sleeve. To do this, you first insert the adapter sleeve into the typehead and lock it in place using the retaining lever on the adapter sleeve. Then you can insert the typeholder into the adapter sleeve.

[Pg. 9-11]

- 9. Set the digital temperature controller to (189°). This should be a good starting point, after which you should gradually increase the temperature to find the ideal setting for your application. Most products print in the range between 220° and 260°. [Pg. #20]
- 10 Allow The 2000 Series Machine to warm up for a period of 3 minutes. Large typeholders may take up to 5 minutes to reach temperature.

Getting Started

(continued)

11. Choose the appropriate alignment tools for your job (Gauge Bar Guide, Ribbon Plate, Napkin Guide, Business Card Guide, Match Guide, or Pencil Guide, etc.) and set up the alignment tools on the table plate of the machine.

[Pg. #12-15]

- 12. Choose the proper cushion board if necessary. [Pg. #12]
- 13. M2000: Begin printing by pulling down the machine handle. Control quality of print by varying pressure and dwell (duration of print). [Pg. #20]
- 14 AIR2000 & TITAN2000: Begin printing by pressing the foot activation switch. Be sure your hands are clear and that the product is appropriately lined up under the typehead. Be sure that the typehead and type/die holders have adequate clearance and will not collide with any of the setup alignment tools such as the 10x12 base plate. Control the quality of print by varying the pressure and dwell (duration of print).

[Pg. #20]

ADDITIONAL TIPS:

In the case of deep leather embossing you can also use a thick piece of foam to gain a deep impression into your leather products. In this case you will be embossing and can not use foil in this process.

Additional Helpful Items

Scissors: To Cut excess Foil.

Ruler: To measure product and for aligning fixtures.

AIR-2000 and TITAN-2000 MODELS

The AAmstamp Air-2000 and Titan-2000 are the pneumatic air-operated versions of the AAmstamp M-2000 machines. Instead of hand operating the foil press the operator depresses a foot pedal to actuate a pneumatic air-cylinder, which creates pressure to press the typehead into your product..

Using the Air-2000 and Titan-2000 Manually:

The Air-2000 and Titan-2000 can also be used manually when the machine handle is inserted into the right-hand side of the machine This can be useful especially when aligning the first article to be printed. Please note that the AIR-regulator must be turned to "0 psi" in order to operate the machine manually. Be aware that for safety reasons the air-mechanism is disengaged while the handle is inserted.

Saftey Features:

When using the Air-2000 and Titan-2000 be sure to keep the safety shield on the machine at all times. Keep hands clear from underneath the typehead, typeholders, and typeholder handle while printing. As mentioned above, when the manual operation handle is inserted into the AIR-2000 or TITAN-2000 the air-pneumatics operation of the machine is disabled.

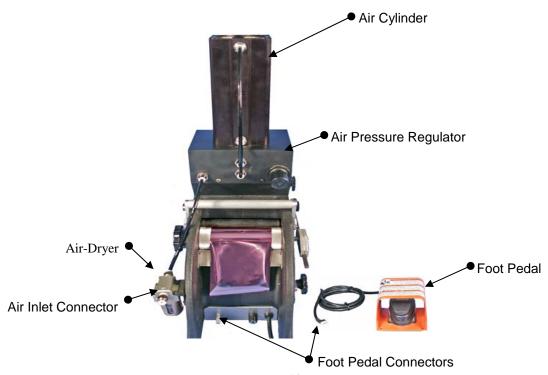
Using the AIR-2000 and Titan-2000 Air Drive System:

To use the air drive system on the AAmstamp AIR-2000 and TITAN-2000 equipment you must first connect the AAmstamp machine to an air-compressor capable of supplying at least 125 PSI and 1.6 CFM for an AIR-2000 and 2.6 CFM for a TITAN-2000. We recommend getting a unit with at least a 3 gallon tank. By having a larger tank you reduce the amount of time the compressor will need to run in order to keep up with the AAmstamp Machine therefore increasing the life of your compressor and reducing the frequency of the run time of the compressor.

- 1. Connect the air-compressor hose directly to the air-inlet connector as shown in the diagram below.
- 2. Attach the foot pedal connector cable to foot pedal connector as shown in the diagram below.

M-2000 Upgrade

The M-2000 can be upgraded to an AIR-2000 or a TITAN-2000 at any time. For more information on upgrades call your AAmstamp Sales Representative.



LOADING FOIL

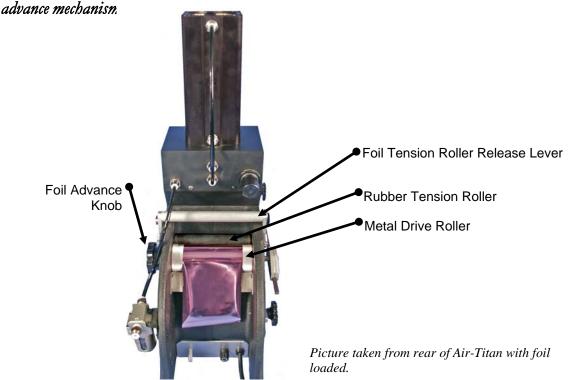
It is recommended that you load your foil with the machine turned off and given adequate time to cool down. Loading the foil with the machine hot can result in being accidentally burned.

- 1. Place foil roll onto foil spool.
- 2. Place foil spool onto the front foil bracket.
- 3. Feed the foil underneath both of the foil guide bars.

NOTE: Ensure that when loading the foil the adhesive (dull) side is facing down towards the product and the color side is facing up. When looking at the foil from the front of the machine you should see the adhesive side facing you.

- 4. Continue to feed the foil underneath the rear foil control arm and through the back of the machines. Place the foil over your right index finger, and place your right hand with your index finger extended towards the back of the machine until your index finger touches the location between the two rollers. Then turn the manual foil advance knob on the right hand side of the machine. This should feed the foil through the rollers. If you have trouble getting the foil to start, you may also need to simultaneously push the foil tension roller release lever forward with your left hand while starting the foil with your right hand. This will open the spaces between the rollers and allow you to pinch the foil to get it started. Once the foil is loaded you can also pull the foil tension roller release lever forward to adjust the centering of the foil on the rollers.
- 5. Feed the excess foil from the back of the machine directly into a box or trash-can for disposal. When it is time to cut the excess foil from the back of the machine make sure to use a pair of scissors.
- **6.** Lock foil spool roller in place using the brass tension spring clips located on the front foil bracket.

NOTE: If foil wraps around Tension Roller, use release lever to open gate and unroll foil from rubber roller. Never use a knife or box cutter directly on the rubber tension roller as this will damage the foil

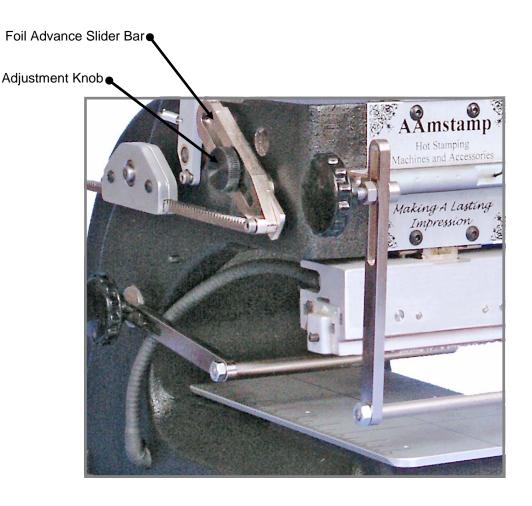


FOIL ADVANCE ADJUSTMENT

The 2000 Series Hot Stamping Machines come equipped with a precision foil advance mechanism allowing you to easily adjust the pull of the foil between 0" and 6" inches.

To set the foil advance mechanism:

- 1. Attach the machine handle onto the right side of the machine. If you have an Air-2000 or TITAN-2000, turn the pressure regulator on the back of the AAmstamp Foil Stamper to 0 PSI.
- 2. Locate the foil advance adjustment slider bar and adjustment knob located on the left side of the machine (See the diagrams at the front of this manual for illustration).
- 3. Pull the machine handle until the foil advance slider bar is oriented vertically. This will allow the slider bar to move more freely.
- 4. Loosen the foil advance knob. **DO NOT** remove this knob entirely.
- 5. Push the slider bar down to increase the amount of foil pull and up to reduce it. You will need to experiment with your product and prints to find the ideal setting for this adjustment. You can determine this by watching the amount of space between the prints on the used foil as it comes out of the machine.
- 6. Tighten the adjustment knob firmly to lock setting into place.
- 7. If you have an AIR-2000 or TITAN-2000, remove the machine handle.



HEAT, PRESSURE AND DWELL

Heat

Temperature is controlled by using the digital temperature controller located on the bottom front of the machine.

TEMPERATURE SETTING

The AAmstamp 2000 Series is equipped with a high quality digital heat controller and 550 watt Heater which is designed to precisely hold any desired temperature up to 400 degrees. Temperatures Above 350° are seldom used for foil printing and may melt some brands of type. To set the temperature of the machine, simply hold down the Yellow up or down arrow buttons to reach the desired temperature. Note that it takes the machine approximately 5 minutes to warm up when cold and can take up to 5 minutes to heat a new typeholder when it is placed into the machine.

NOTE: *** THE MOST COMMON OPERATING TEMPERATURE RANGE IS BETWEEN 190° AND 300° DEGREES

Pressure

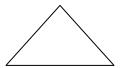
On the hand operated **M-2000** the pressure is controlled by the operator as he or she pulls down the machine handle. Additionally the operator can adjust the leverage of the handle by loosening the black handle lock knob and then sliding the handle up and down. Retighten the knob onto any one of the four notches in the handle to lock the handle in place.

On the **AIR-2000** and **TITAN-2000** the pressure is controlled pneumatically and can be adjusted with the pressure regulator knob on the rear of the air box. To adjust, pull out slightly on the knob, and turn until gauge on front indicates desired pressure. Push in to lock knob. On air operated models, inserting the handle *disables* the automatic operation, the handle must be removed to allow automatic operation.

Remember that you need to apply enough pressure to fully imprint your type and die setup into your product. Larger print areas or hard materials require more pressure.

Dwell

Dwell is the amount of time the hot type is in contact with the foil and the product to be printed. On the Hand Operated M-2000, the user controls the dwell time by the length of time the handle is pulled. On the air operated AIR-2000 and Titan-2000 machines, the dwell time is controlled by adjusting the dwell timer knob located on the front, upper right hand corner of the machine.



The three aspects that control the quality of the foil imprint are heat, pressure and dwell. These three aspects form the heat, pressure and dwell triangle (see diagram). For example, you can increase the dwell and use less pressure. You will need to experiment with your first printed article to determine the best combination of heat, pressure and dwell.

MORE HELPFUL HINTS

- 1. Always line up your print area before you feed your foil. This makes it easy to line up your product with the typehead.
- 2. Always do a test print on scrap paper to check the spelling and set up.
- 3. After you have put your typeholder into the typehead to get hot, but before you start printing remove the typeholder and retighten the screws. This will help keep your text from falling out of the holder.
- 4. When you have finished a print job, remove the typeholder from the typehead and loosen the screws so the type can cool under no pressure. This will help your type last longer and help stop elongating of the type.
- 5. Always fill the typeholder completely with spacers. Do not leave empty space in the typeholder. Heat will not get to all areas of the typeholder if there are air spaces.
- 6. When using an open chase typeholder, use 72 pt spacers to fill in the big areas. This will make set up very fast. AAmstamp offers special aluminum bar and block spacers for this purpose.

TECHNICAL SUPPORT

If you cannot get a print to come out and you have already tried changing the temperature, pressure, dwell, and/or cushion boards, call customer service at (888) 375-8375.

Our staff will be happy to help you in any way we can!

Typeholders and Die Holders

What is Type?

Type are individual letters, numbers and symbols that get loaded into a typeholder which gets placed in the head of the machine for printing. Type sets are available in a wide variety of styles called fonts and can come in upper case, lower case, numbers, punctuation, Spanish accents or as a complete set.

What are dies and emblems?

Stock Dies

AAmstamp Machine Company has a large selection of stock dies available which can be seen in our literature packet or via our website at http://www.aamstamp.com.

Custom Dies

AAmstamp Machine Company can manufacture custom dies. Simply provide AAmstamp with clean clear black and white line artwork via e-mail (sales@aamstamp.com) or U.S. Mail.

(Note: Fax transmissions are for quotes only, as faxes are not high enough quality for final copies of artwork).

Typeholders are used for single and/or multiple lines of text and emblems.

Open Chase Holders will print text, emblems and dies mounted onto type high blocks at the same time.

Die Plate Holders print dies mounted onto quick change plates. Die Plate Holders allow for the fastest setup time but can not accept loose type, therefore you can not personalize individual items with different names or dates per print. This holder is ideal for logo printing and other medium to high volume print jobs. In addition to artwork, these logos can be designed to print non-changeable text such as business cards.

18pt Single Line Typeholders

(Requires single line adapter)

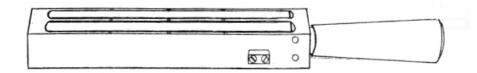
Available in 5 inch printing lengths and used to print a single line of l8pt body type.



18pt Two, Three and Four Line Typeholders

(two line version requires a multi-line adapter.)

Available in 5 inch printing lengths and used to print lines of 18pt body type.



36pt Single Line Typeholders

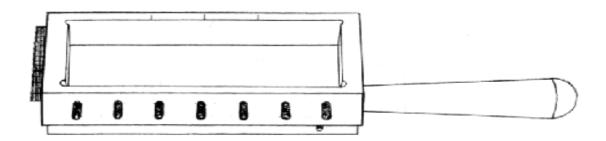
(Requires multi-line adapter)

Available in 3. 4 & 5 inch printing lengths and used for printing a single line of 36pt body type.



Open Chase Typeholders

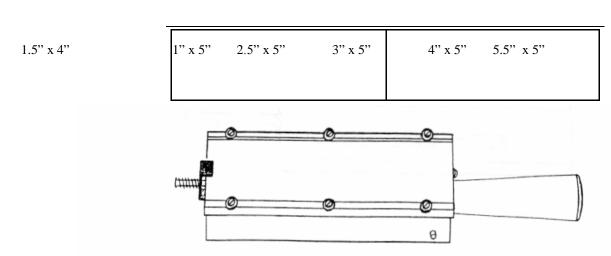
Available in 4 & 5 inch printing lengths and used to print multiple lines of type in all sizes. You can also print text and large type high dies at the same time.



Die Plate Holders

Die Plate Holders are ideal for company logos and for medium to long run printing jobs. Text and artwork are permanently etched or machined onto a flat piece of magnesium or copper and then mounted onto a quick change plate which can be inserted into a die plate holder for super fast setups. Because the text is part of this artwork you can create whatever type styles you want onto this artwork using your favorite desktop publishing or word processing software, however the text can not be changed without manufacturing a new die.

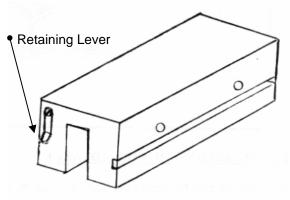
Die Plate Holders are available in the following configurations



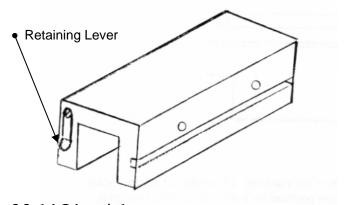
(1" x 5" Die Plate Holder Shown here.)

Adapter Sleeves

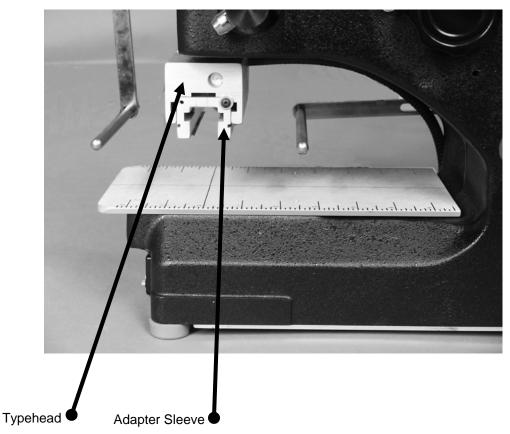
Adapter sleeves are used only on our AAmstamp machines when using single line or small typeholders. There is a single line and a multiple line adapter sleeve. The adapter sleeve slides into the typehead and is held in place by the retaining lever below. The typeholder is then inserted into the adapter sleeve. This allows for easy removal of the typeholder while retaining the adapter sleeve inside the typehead.



Single-Line AdapterUse with single line l8pt type holder



Multi-Line Adapter
Use with a two-line 18pt, 24pt single-line or 36pt single-line type holder



CHOOSING THE PROPER CUSHION BOARD

Cushion Boards are made of polyurethane material and are designed to give cushion to your products while they are being printed.

Cushion boards serve two main purposes. They keep the type and dies from penetrating your product while at the same time allowing the type and dies to gain enough impression to give a crisp clear imprint.

- HARD CUSHION BOARDS: For printing one or two small lines of type and will keep the type for penetrating your product.
- MEDIUM CUSHION BOARDS: Used most often, these cushion boards are used for one to four line printing of 18 point or smaller type styles that have medium to bold lettering.
- SOFT CUSHION BOARDS: Used when doing more then four lines of print or large print areas that contain big bold lettering.

AAMSTAMP ATTACHMENTS

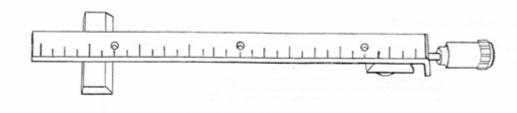
AAmstamp attachments are designed to make printing particular products easier. AAmstamp attachments are sold separately and are also included in certain "machine packages".

AAmstamp Currently has the following attachments available:

AAmstamp Gauge Bar
Business Card Guide
Pencil Attachment Guide
The 10 x 12 Ribbon and Stationary Plate
Napkin Guide
Poker Chip Fixture
Wire Marking Fixture
Shrink Tubing Fixture

Multi-Purpose Gauge Bar

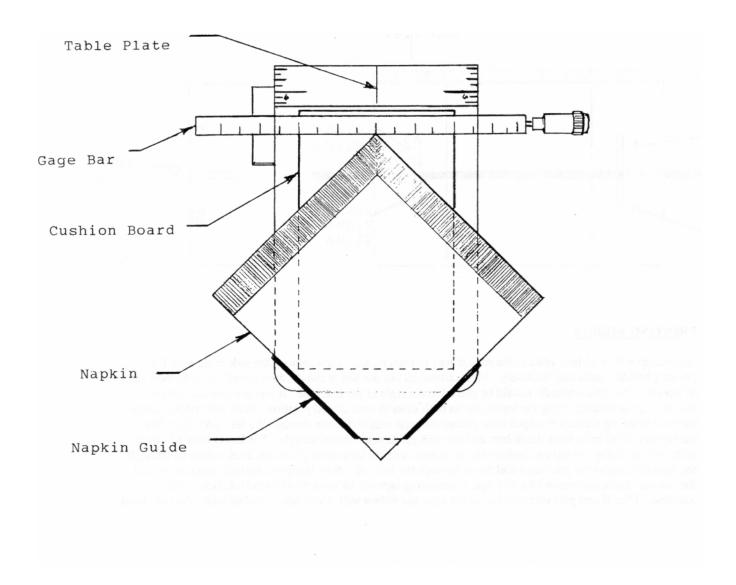
The multi-purpose gauge bar is used as a hold down clamp for other attachments such as cushion boards. match guides, etc.. The gauge bar will hold the attachments firmly in place and has measuring marks to center the attachment being used.



PRINTING NAPKINS

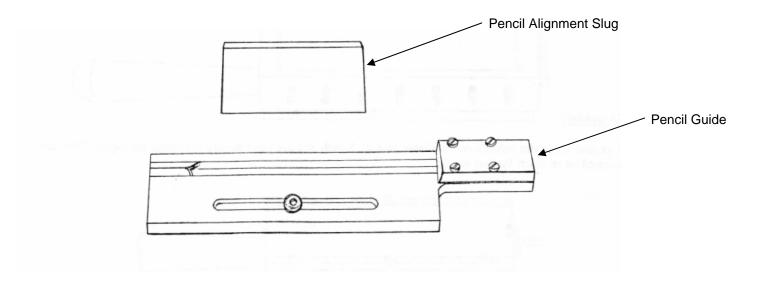
- 1. First place your napkin guide on the table plate and then the proper cushion board using the gauge bar to hold them in position.
- 2. Before you load your foil, bring the typehead down slowly and adjust the napkin guide by moving it backward or forward to achieve the perfect desired print location on the napkin.
- 3. Always check to see that the gauge bar is clear from being hit by the typeholder and then tighten the napkin guide by turning the gauge bar hold down knob.

AAmstamp also offers a special napkin guide cushion board that makes it far easier to print large areas on napkins.



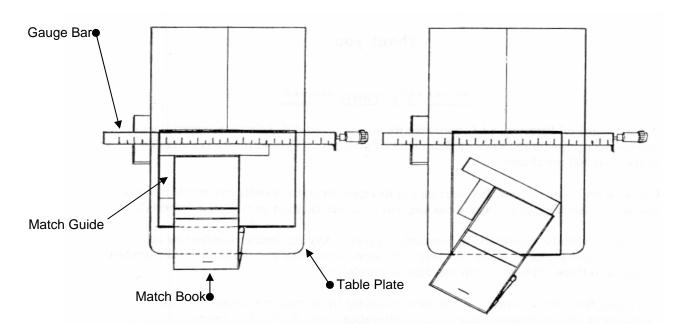
PRINTING PENCILS

Attach the pencil attachment to your gauge bar using the black thumb screw provided with the pencil attachment. Attach the gauge bar to the table plate. Insert the line up slug into a single line typeholder and bring the machine handle down slowly so that the line up slug fits in the center of the pencil attachment. Tighten the gauge bar to secure the pencil attachment. Remove the typeholder with the line up slug and insert the typeholder with text.



PRINTING MATCHES AND BUSINESS CARDS

You can print matches in two ways. either straight or angled across the cover. Choose the desired match guide for your print job. You will not need a cushion board when printing matches. Attach the match guide to the table plate using your gauge bar. Before loading the foil, pull the handle slowly down to line up the guide with your typeholder and then tighten the gauge bar to secure the guide. You can also use your straight match guide for printing business cards



THE 10 X 12 RIBBON AND STATIONARY BASE PLATE

The AAmstamp 10x12 Ribbon and Stationary Plate offers you the most flexibility in printing ribbon and stationary. This plate is commonly used for printing ribbon or stationary such as business cards, postcards, greeting cards and objects such as photo albums, folders and portfolios.

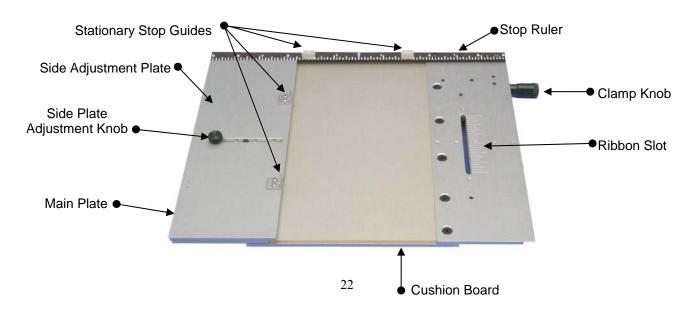
Setup Instructions for printing ribbon:

- 1. Align the top edge of the 10x12 plate to the 5 1/4" line on the table plate of the machine. Then lock the plate in place using the clamp knob on the top-right side of the 10x12 plate.
- 2. When printing ribbon you should remove the side adjustment plate from the 10x12 base plate.
- 3. Load the ribbon onto the AAmstamp Ribbon Spindle. Place the ribbon spindle to the right side of the 10x12 base plate so that the ribbon can be easily fed through the plate.
- 4. Loosen all four of the ribbon guide slider adjustment knobs located on the bottom side of the 10x12 plate.
- 5. Feed the ribbon through the 10x12 plate. Feed the ribbon from underneath the main base plate and bring it up through the open slot on the right hand side, then continue across the cushion board and then down through the slot on the left hand side.
- 6. Now bring the top and bottom sliders on both sides of the 10x12 plate down to meet your ribbon. Check the location of the ribbon to be sure that the your print will be centered on the ribbon by pulling the machine operating handle down while lining up the ribbon (If you are using an AIR machine be sure to adjust the pressure regulator to 0 PSI so that you can pull the handle). Make sure that both sides of the ribbon are even, by lining it up against the incremental marks engraved on the main plate.
- 7. Tighten the ribbon guide slider adjustment knobs. SETUP COMPLETE.

Setup Instructions for printing stationary, books and albums:

- 1. Slide the 10x12 plate over the table plate of the machine. You can either align the vertical position by eye or use the formula: PAGE MARGIN + 1/2" (STOP RULER) + (PRINT HEIGHT / 2). Lock the 10x12 plate in place using the clamp knob on the top-right side of the plate.
- 2. Attach the side adjustment plate to the right or left side of the 10x12 plate. This plate acts as a right hand or left hand stop when printing stationary products. If you would like to center your print, divide the width of your product in half and align the side adjustment plate to that location using the stop ruler on the top of the 10x12 plate. For example if you are trying to center an 8.5" wide sheet of paper you would set the side adjustment plate to 4.25". SETUP COMPLETE.

THE 10X12 RIBBON AND STATIONARY PLATE

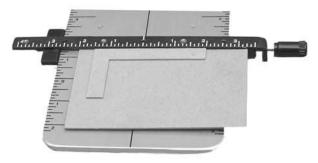


AAmstamp Fixturing Setup Guide

This section outlines how to properly setup your fixtures and alignment tools.

Images are shown here with attachments mounted onto a table plate
and secured with a multi-purpose gauge bar when required.

The multi-purpose gauge bar is sold separately and
not included with the sale of fixtures and alignment tools



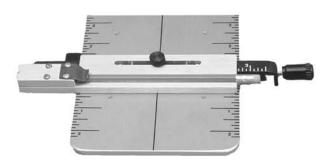
The Business Card Guide



The Napkin Guide



The Multi-Purpose Gauge Bar with Ext'd Gauge Bar Guide (Reversable Right-Hand or Left-Hand Stop)



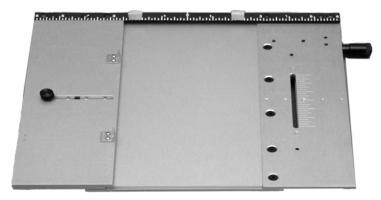
The Rapid Feed-thru Pencil Guide



The Multi-Position Poker Chip Fixture (Customizable to any shape, size or number of positions)

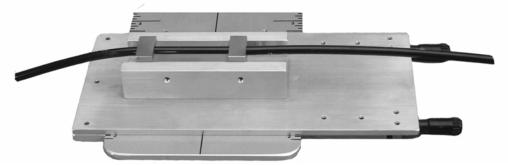


The Ribbon and Stationary Plate (With 6" Ribbon Guide)



The 10x12 Ribbon and Stationary Plate

(With 5" Ribbon Guide)



The Wire Marking Fixture



Heat Shrink Tubing Fixture

**** EQUIPMENT WARRANTY ****

AAmstamp Machine Company warrants its 2000 Series Machine Series Equipment for a period of 3 Years (36 Months) from the date of purchase. We warrant our accessories and fixtures for a period of 90 Days from the date of purchase. These warranties are extended solely to the original purchaser.

Our sole obligation under this warranty is to repair or replace the defective merchandise, at our option, after our verification that stated defects are not resulting from one of the below listed excluded items.

No other warranty, expressed or implied, is given. Any warranty implied by law including warranties for any particular purpose or merchantability is limited to a duration of one year from the date of purchase.

Excluded from this warranty are defects resulting from improper application or installation, abuse, misuse, disassembly, alteration, unauthorized attempts at repair, accidental or negligent use, or removal, defacement or alteration of equipment, original identification, accessories or other circumstances beyond our direct control. This warranty specifically excludes consequential or indirect damages, damage to product or loss of prospective profits. Defects discovered after three years will be deemed ordinary wear and tear.

AAmstamp Machine Company requires for the length of this warranty that all repairs or upgrades of our equipment be performed by AAmstamp authorized personnel only. We further strongly recommend that all future repairs or upgrades of our equipment should be performed by AAmstamp authorized personnel only.

The Above warranties are subject to extension. For information on extended warranties please contact your Representative or AAmstamp Customer Service at 888-375-8375.

****Return Policy****

All returns must be made within 3 days of the receipt of the product as verified by United Parcel Services Online Tracking System. All returns must be properly packaged in the original packaging and have a return authorization number marked on the outside of the box. Authorization numbers can be obtained by either contacting your local representative or Customer Service. Any return or box not having a return authorization number on it will be refused. All returns other than defective merchandise will be charged a 25% restocking fee.

****Exclusion ****

AAmstamp does not warranty or guarantee type, foils or any other consumables.